SCHOOL SURVET, SPRING 2004	- ·			
	Primary	Secondary	Special	All Schools
TOTAL NUMBER OF REPLIES	67	13	3	83
PERCENTAGE REPLIES	80%	93%	43%	79%
OVERALL LEA SERVICES AVERAGE	3.97	3.85	3.94	3.95
RANGE OF SCORES: 5 = HIGHEST, 3 = MIDDLE, 1 = LOWEST				
INSPECTION ADVICE AND SCHOOL PERFORMANCE SERVICE				
Overall - IASPS	4.07	3.76	3.89	4.02
Strategy for School Improvement	3.92	3.50	3.67	3.84
School Contact Inspectors	4.42	4.33	4.00	4.39
Support for the Primary Strategy	4.10	Not Applicable	3.50	4.06
Support for the Key Stage 3 Strategy	Not Applicable	4.00	5.00	4.13
Support for 14-19 Education	Not Applicable	3.36	4.00	3.46
Support for ICT in the Curriculum	3.88	3.25	4.67	3.81
Support for Pupil Performance Data	3.66	3.55	3.00	3.62
Governors' Services	4.17	4.18	4.00	4.16
Instrumental Music Service	4.02	3.91		4.00
Support for Early Years Education	4.38	Not Applicable	2.00	4.34
CHILDREN'S AND STUDENTS' SERVICES				
Overall - CASS	3.77	3.77	4.18	3.79
Pupil, School & Parent Support	3.73	3.80	4.67	3.78
Child Protection	3.86	3.83	4.00	3.86
Education Welfare Service	3.61	3.91	3.67	3.65
Special Educational Needs Team	3.62	3.92	4.67	3.71
Education Psychology Service	3.86	3.91	4.00	3.88
PASS	3.88	3.83	4.33	3.89
HLSS	4.09	4.09	5.00	4.11
MBSS	4.00	4.36	5.00	4.08
Pupil Referral Service	3.62	3.42		3.58
Health Promotion	3.73	3.82	3.00	3.72
Personal, Social & Health Education	3.59	3.73	4.00	3.63
Social Inclusion	3.60	3.33	4.50	3.58
Drugs Education	3.64	3.36	4.00	3.61
Health & Safety	3.91	3.58	4.00	3.86
POLICY AND RESOURCES				
Overall – P&R	4.22	4.18	3.96	4.21
Childcare Services	4.19	Not Applicable	2.50	3.68
Support for Early Years Education	4.38	Not Applicable	2.00	4.34
Accommodation & Forward Planning	3.93	3.82	3.00	3.88
Admissions & Transfers	4.06	3.92	3.00	4.03
Home to School Transport	3.69	3.82	4.00	3.72
Secs, Reception, General Enquiries	4.29	4.31	4.67	4.30
Education Personnel	4.33	4.69	4.33	4.39
Education Staffing & Appointments	4.62	4.77	4.67	4.64
Herefordshire Payroll Service	4.36	4.42	4.33	4.37
LMS Budget Support Services	4.59	4.00	4.67	4.50
OTHER DIRECTORATES/SERVICE LEVEL AGREEMENTS				
Overall - Other Directorates	3.92	3.72	3.52	3.87
Catering	3.81	3.64	3.67	3.77
Grounds Maintenance	4.17	3.67	3.50	4.08
Property Maintenance	3.84	3.67	3.00	3.78
Building Cleaning	4.17	3.36	4.00	4.03
County Treasurers	3.95	3.78	3.00	3.90
Legal Services	3.87	4.44	4.00	3.95
Occupational Health	3.61	4.25	4.50	3.78
Education Systems Support (ESS)	3.46	3.20	3.33	3.42
School's Library Service	4.23	3.44	3.00	4.09
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